January 4, 2022

**TO RESIDENTS, RESIDENT CONTACTS, EMPLOYEES, BOARDS OF DIRECTORS AND PHYSICIANS**:

The most recent COVID-19 variants are extremely contagious and very difficult to detect due to no or very mild symptoms. Last week, we reported our first COVID-19 positive resident cases since January 2021. As of today, we have more positive resident and employee cases than we had on a cumulative basis during 2020 and 2021. Resident positive cases are being identified in all levels of care across our campus. The COVID-19 positivity rate in Dallas County has surged past 21% during the last week. We are pleased to report that most of our confirmed COVID-19 positive cases have had mild symptoms and we have not had any catastrophic COVID-19 episode at this time.

If you or a family member have not received the initial vaccines, or subsequent booster, we implore you to consider the vaccine and booster for your protection from a catastrophic episode of COVID-19. CC Young provides a Pfizer clinic on a weekly basis for your convenience.

The majority of our positive cases have been identified as residents and employees that have previously been vaccinated. Although the COVID-19 vaccine is not preventing a vaccinated resident or employee from being infected, the vaccine is providing critical protection from hospitalization or a fatal encounter.

KN95 or N95 masks are required to be worn by residents, guests, employees, and vendors at all times while in common areas on our campus. The mask requirement is only suspended while residents or employees are dining on campus. We plan to continue this mandate until the Dallas County COVID-19 positivity rate falls below 5%. KN95 masks are available to residents at any reception area on campus. Please remember that masks and frequent hand washing continue to offer significant protection from the COVID-19 virus.

Residents that are identified as COVID positive will need to quarantine in their apartment or room for 7 days and will remain in quarantine until the earlier of a negative test or 10 days from the initial positive test result. Residents will be released from quarantine after 10 days with no subsequent testing. Employees will follow a similar protocol.

Effective Wednesday, January 5, CC Young will be temporarily suspending the following services in the Overlook, Asbury and Thomas buildings due to the number of employees currently under quarantine:

* Breakfast service in Conley’s may or may not have a server or attendant present to assist so all breakfast items and beverages will be self-service only.
* Breakfast service in Asbury will have limited hot menu options available daily.
* Lunch will be served in Asbury, Conley’s, and Thomas; longer than expected delays in seating or delivery may occur due to limited staff on hand for meal service.
* Seated dinner service in Conley’s will be suspended.
  + Meals may be ordered to-go for pick-up only with limited exceptions for delivery to residents in quarantine. Be sure to call the Conley’s dining room to place your order; if no one is available to answer the phone, please leave a message and we will be sure to get your meal to you.
  + Additional dinner options may be purchased from the Point Café between 3:30pm and 5:00pm, Monday through Friday.

We appreciate your patience and support as we navigate through this latest challenge due to the impact of COVID-19 on our community and our employees.

Thank you,

Russell Crews

President and CEO