



January 25, 2021

Good afternoon to our Residents, Resident Contacts, Employees, Board of Directors and Physicians:

Three (3) residents have tested positive for COVID-19 in Assisted Living (Hillside and Vista 3/9). Contact tracing, isolation and containment protocols have been implemented. These positive cases bring our cumulative totals to twenty four (24) residents and twenty five (25) employees testing positive for COVID-19 in The Hillside Assisted Living, The Vista Assisted Living (floors 3 and 9), The Vista Skilled Nursing (floors 5, 6 and 8) and The Overlook. All COVID-19 positive residents have been moved to a Dallas County approved COVID-19 facility for their recovery process. All employees have been placed in off-campus quarantine for their recovery process.

As a result of these positive cases, all visitations for The Hillside and The Vista 3 & 9 have been suspended until further notice. Communal dining, therapy, salon services, home healthcare, housekeeping, maintenance and IT, unless emergencies, have also been suspended until further notice.

Thank you for your patience and continued support.

Russell Crews
President and CEO

