



November 19, 2020

Dear Residents / Families:

As you well know, Dallas County is experiencing a large surge in the number of COVID-19 cases, reporting case counts of over 1,000 a day for multiple days within the past week. We hope you have found our frequent messages and to be helpful as we remain transparent about our actions and status through this public health emergency. This letter is to alert you that on 11-18-20 we learned that one of our employees has tested positive for COVID-19. Our CC Young employee has been placed in our quarantine protocol and is off-campus during the recovery period.

An active case in our facility triggers our COVID-19 response plan. That plan calls for even more frequent screening and monitoring of all our residents and staff for signs and symptoms of respiratory disease, multiple times per day. Employees are being tested twice weekly. All residents on floors 5, 6, 7, and 8 must also be tested as part of our response plan. That testing was carried out on the evening of 11-18-2020 and we are happy to report that all residents tested negative. Moving forward anyone with symptoms will now be tested and isolated right away. Any roommate of a resident who has symptoms will be tested and will also be moved to a separate room and isolated for at least 14 days per CDC guidelines. You will be notified immediately if your loved one is symptomatic and being tested or being isolated out of caution due to their roommate's health concern. Rest assured we will remain in contact with you regarding any changes to our status or processes.

Our staff has been trained in the proper use of personal protective equipment and we will strictly limit the number staff that care for symptomatic and isolated persons in order to limit or prevent spread of the virus. Our Medical Director and attending physicians have been informed as well as the Dallas Health Department and Texas Health and Human Services Commission. We are following their guidance as well as all previous guidance from the CDC and CMS.

With cases increasing all across our state and the country, we all need to remember to follow the CDC guidelines to guard against COVID-19:

- Wash your hands frequently.
- Maintain a distance of at least 6 feet from others when possible.
- Wear a mask over your nose and face when you are around others.
- Cover your coughs and sneezes.
- Clean and disinfect frequently touched surfaces daily.
- Monitor your health and be alert for possible symptoms of COVID-19.

For any questions regarding this notification alert, please feel free to contact me.

Sincerely,

Sondra Showels
Administrator-Health Center
sshshowels@ccyoung.org