August 7, 2020

TO OUR RESIDENTS, RESIDENT CONTACTS, TEAM MEMBERS, BOARDS OF DIRECTORS, AND PHYSICIANS:

Early yesterday afternoon, we released a communication to our residents, families and team members that provided updates on numerous items around the CC Young response to COVID-19. One of these items was the Texas Health and Human Services Commission (HHSC) update of their “no visitation” order that was extended until September 29, 2020. Late yesterday afternoon, HHSC put out a news release that they will now allow “limited visitation” at Nursing Facilities. We were shocked at this announcement, as there was no prior discussion from HHSC with providers about their intent to amend the “no visitation” order that they had released on July 30, 2020.

In our communication from yesterday, we also discussed how Dallas County had continued their “no visitation” order for nursing homes, assisted living and retirement centers. The current Dallas County order is in conflict with the brand new HHSC order. LeadingAge Texas is communicating with the state regulatory agencies and the county on our behalf to understand how these conflicting sets of orders will affect CC Young operations. While HHSC announced this change via their press release yesterday, they have not issued the actual order that will explain what providers must do in detail. This order is not yet in effect and we have no timetable from HHSC as to when the actual order will go into effect.

Please see the email below from HHSC for your reference.

We ask for your patience as we await the detailed orders from HHSC and understand better how this may be affected by the Dallas County order.

Russell Crews, President and CEO

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From: "Laster,Debra L (HHSC)" <[Debra.Laster@hhsc.state.tx.us](mailto:Debra.Laster@hhsc.state.tx.us)>

Date: 8/7/20 11:39 AM (GMT-06:00)

To:

Subject: Visitation Clarification for NF IMPORTANT

Hi All, we are getting a lot of questions regarding the press release.

We received guidance from state office about visitation:

The decision to allow any visitation is still pending finalization. The criteria listed in the posting regarding testing and COVID status are still subject to change and a final rule hasn’t been issued. At this time, visitation has not been approved and the use of plexiglass or other items has not received HHSC approval.

As soon as we get something I will send it out!

Debra

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