



July 10, 2020

TO OUR RESIDENTS, RESIDENT CONTACTS, TEAM MEMBERS:

Thank you for your patience after this morning's communication about additional positive cases identified at CC Young. The following are the additional actions we have taken today:

1. All legal notices were executed within the required timeframe.
2. We have determined all employee and resident positive cases were asymptomatic.
3. The families of all residents identified with a positive test result have been contacted.
4. We performed additional contact tracing to identify any other staff with potential exposure to these COVID-19 positive residents or employees.
5. We are testing any additional staff identified through this additional contact tracing.
6. As standard CC Young protocol, to confirm the accuracy of COVID-19 positive tests, we have re-tested all employees or residents that initially tested COVID-19 positive.
7. All residents who tested COVID-19 positive or have inconclusive results have been relocated and isolated to Vista's 7th floor, south wing.
8. We have isolated one elevator to service the 7th floor, south wing.
9. All staff who will be supporting those COVID-19 positive residents will work solely on Vista's 7th floor, south wing.
10. We have modified meal service on that wing to include disposable plates and silverware and additional service protocol to mitigate additional exposure.
11. All staff on that floor will wear full PPE including gowns, N95 masks, gloves, and acrylic face shields. Note that we have been stockpiling supplies in recent months and have sufficient inventory to support this current situation.
12. In light of new cases exceeding 1000/day in Dallas County, we are scaling back or ceasing all previously State authorized resident gatherings and activities across campus including all gatherings at The Point which will now be closed until further notice. We will continue to broadcast programming on our internal TV Channel 80 until further notice.
13. We will retest The Vista residents and staff in priority of proximity to the occurrence and as test kits are available.
14. We have ceased all non-essential transportation using our vehicles.

We are in continuous contact with Dallas County Health and Human Services and Texas Health and Human Services. Our protocols are consistent with their recommendations and in some cases exceed their recommendations.

This is a difficult time for everyone. While we would prefer to speak personally to each individual receiving this information, it is virtually impossible to do so at this time. If you would like to help, the best thing you can do is continue to pray for our CC Young family and our world. We will get through this with God's grace and grace for one another through these unprecedented times.

Russell Crews, President and CEO