



July 13, 2020

TO OUR RESIDENTS, RESIDENT CONTACTS, TEAM MEMBERS, BOARDS OF DIRECTORS, AND PHYSICIANS:

Last week was difficult for our CC Young family. We reported our first COVID-19 positive resident case on Tuesday with additional positive cases announced Friday. Saturday, July 11, 2020, Texas set a new record high with 10,351 COVID-19 cases reported in one day. That number combined with the number of deaths reported make last week the deadliest week in Texas since this began. Statewide, hospitalizations are up 365% since June 10. The 7-day average for cases is up 383% and the 7-day positivity rate is up 111%. Dallas County surpassed 1,000 new cases for the 9th day in a row.

In light of these dramatically increasing COVID-19 statistics and to minimize the risk of COVID-19 exposure wherever possible, effective as soon as possible, CC Young will implement amended COVID-19 protocols and campus activity as follows:

Suspended until further notice:

1. All "dining room" (communal) dining. Meals will be delivered to rooms and apartments all across campus.
2. All resident IT work orders requiring staff in apartments.
3. All housekeeping except common areas, hallways in all buildings, and trash pickup across campus.
4. All maintenance work orders other than emergency situations.
5. All resident movement to other buildings. (Residents are asked to stay in their home building. Residents may go outside – with or without pets - although on a limited basis and with care during these hot days.)
6. All therapy services.
7. All home services unless there is a critical medical need.
8. All life enrichment activities in The Vista, The Hillside, and Independent Living.
9. All group gatherings of any kind including small groups at The Point.
10. All non-hospice Pastoral Care visits in The Vista. (Pastoral Care programming will continue on Channel 80.)
11. All transportation (using our vehicles) except the most urgent medical needs.
12. All new admissions.
13. Gift Shop is closed.
14. Wood Shop is closed.


Modified until further notice:

1. All nursing care in all levels of care is reduced to a minimum safe level.
2. All residents and employees are asked to wear KN95 masks.
3. No foot traffic from Hillside front door to Vista elevators.

*** Regular broadcasting on Channel 80 will continue uninterrupted.*

*** Continuation of salon services is currently being evaluated.*





We will continue to monitor COVID-19 activity in Dallas County and will provide updates to COVID-19 protocols and campus activities as appropriate.

Testing is in process for residents and staff in all levels of care in The Vista and The Hillside Assisted Living in accordance with the recommendations of Dallas County and Dallas County Health & Human Services Commission.

While we always strive to be as transparent as possible, medical privacy laws and regulations limit our ability to disclose specific patient and staff information. We can share with you that once staff is exposed, they leave campus and will not return until testing confirms they are COVID-19 negative.

We remain encouraged, engaged, and even more committed to protecting our residents and staff. Now more than ever we need to be vigilant with firm resolve to mitigate risk. Thank you for joining us in this campaign. And thank you for your continued support which sustains us during these challenging times.

Russell Crews
President & CEO