



Tuesday, March 17, 2020

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To All We Serve,

For almost 98 years, CC Young has cared for seniors and their families in a spirit of Faith and unwavering dedication. This time in our history is no different. We are all coming together for the greater good...very inspiring!

Russell Crews, President and CEO, issued a letter on Friday, March 13, 2020 which outlined some changes to the way we all access the CC Young campus. Here is a short excerpt:

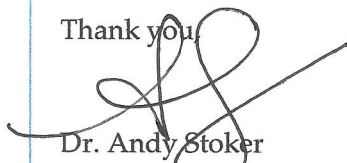
CC Young has been carefully following the recommendations of the Centers for Disease Control and Prevention (CDC) to reduce the risk of infection for our residents and team members. CC Young is not aware of any diagnosed cases of the Coronavirus (COVID-19) for any residents or team members. Our highest priority is for the welfare of our residents and team members and we will need your patience and cooperation as we respond to this evolving situation. We have been in regular contact with state and local health officials, including the Texas Health and Human Services Commission to provide additional guidance as we move forward.

CC Young is taking precautionary measures to minimize the risk of exposure to all we serve. As we advised you earlier this week, CC Young will be restricting campus access for non-essential visits. The intention is to reduce risk by limiting access to campus and implementing social distancing guidelines which have been shown effective in reducing the spread of other viruses. Please note that our decisions are based on these (3) standard criteria for accessing our campus:

- 1. Medical necessity (x-rays, medicine delivery, doctors, labs, caregivers, etc.)*
- 2. Essential services (food, operational supplies, etc.)*
- 3. Access relative to life or death situations (hospice care, etc.).*

The Board of Directors is in unequivocal support of these precautionary measures and future measures Russell and the CC Young leadership team enact to minimize the risk of exposure to all we serve. We hope you will support them in their efforts to protect your loved ones as we move through this uncertain and unprecedented time.

Thank you,


Dr. Andy Stoker
CC Young Board of Directors

