



May 8, 2020

TO OUR RESIDENTS, FAMILIES, AND TEAM MEMBERS:

CC Young and all other Texas senior living facilities are still operating under Executive Order GA 08 dated March 19, 2020, from Governor Greg Abbott, as amended, as well as the order from Dallas County Judge Clay Jenkins issued May 4, as amended, which prohibit all visitors to senior living facilities other than those deemed essential.

The number of COVID-19 cases and deaths in Dallas are not yet declining. CC Young is committed to staying vigilant and we are asking residents, families, and team members to do the same. As difficult as it is, we must continue with social distancing, hand washing, wearing masks, and all you can do to keep yourselves and your homes clean from the virus. We each have a responsibility to everyone in our lives to keep ourselves and each other safe and healthy.

Even though the economy is starting to open and some restrictions are being lifted, that does not mean we are out of the woods. As an example, local hair salons may legally open today but our hair salons will remain closed until further notice. Our campus will continue with our current protocols and processes to give us every opportunity to prevent the spread of COVID-19. It is our responsibility to do all we can to protect our residents and team members.

Government mandates and regulations change frequently and we are required to adapt quickly as well. NEW items for you:

1. Just yesterday, we were informed of a new requirement from the Texas Department of Health and Human Services that requires a quarantine period of 14 days for those individuals admitting/re-accepting from a hospital or emergency room.
2. Effective immediately, anyone dropping items off at The Vista screening area is required to wear a mask.
3. Our team is starting conversations about safe ways to increase social interaction among our residents. Just this week we added a cooking demo to our broadcast schedule which will become a regular, inter-active feature. We've also added some campus 'scavenger hunt' style games to promote outdoors and exercise for those who are able and a socially distanced, resident-driven concert in the park. There will be more creative programming to come.

Thank you for your overwhelmingly positive response to our position on campus restrictions such as the attached letter of support from many of our Asbury residents. There are many more letters of support, but this one was particularly powerful. This is a difficult and emotional time for all of us. Your support keeps us going knowing that you appreciate our caution and knowing that we will see this through together.

Russell Crews
President and CEO

Subject: C. C. Young Enhanced Protocols
To: Russell Crews

The undersigned Asbury residents want to thank you for all the steps you have taken for our protection in the past and for the enhanced protocols described in your 30 April letter. We are pleased and proud that these steps have resulted so far in no residents being diagnosed as COVID-19 positive.

We thank you for the steps taken for our safety, but also for all the things you and your team have provided for us to make life at C. C. Young as nice as it has been. Things like keeping us updated on status and progress, the Staycation Guide, the special programs on Channel 80, the Resident Shopping Staples list, and the services provided by the front gate screening crew in delivering things to our door, just to mention a few. We also enjoy having this beautiful campus to live on. We are all getting to know ourselves and our neighbors better. You are doing the right things. We think this is a pretty nice place to be restricted to, and we thank you and your team for all you do.

Betty Lou Winslow Adena Jarvis Bill McMillin
Judy Vincent Diane Hill Patsy Brundige
Midge Douglas Patricia Koez Shirley Cooper
Catherine Pat Kline Robert W. Cooper
Pat Kline Nancy Jaffe Joyce Johnson
E. Hollandsworth Nanfill Ann Walker
Marglyn Andrews Ruth O'Neil Linda & Howard Zebb
Nelwyn Davis Georgia Bair Marsha Monton
GOD BLESS - Emma Sothel Melba Bogard Aunt Weber
TINA LANCASTER Elizabeth Bock Marjett Chapman
Babette Tippit Betty Blackwell Helen Vodickaver
Evelyn Bridges Don & Arlene Damm Janet & Lee Detha
Jim Peterson Paul Koethow Bobbie Barnes
Rick Reynolds Gennie Nette
Bonny Jean Wammoth
Archie Oldham
"True genius resides in the capacity for evaluation of uncertain, hazardous, and conflicting information."
-Winston S. Churchill
Josephine Page
fin Mackay
Larrie McDowell
Carolyn Temple
May 12 2020