



March 11, 2020

To Residents, Family Members, Volunteers, Vendors, and Visitors:

We know that you may be concerned about the spread of the 2019 coronavirus (COVID-19) and how it may impact CC Young. **Ensuring our residents are cared for in a safe and healthy environment is our greatest concern.**

At this time, we are not aware that we have any cases at CC Young. The Centers for Disease Control and Prevention (CDC) have recommended a variety of steps that we are implementing to help reduce the potential for the virus to enter our campus. However, we need your support in battling COVID-19.

In the coming days, we will be restricting campus access for non-essential visits. We will release more information including a date this policy will go into effect for family members (including children under age 18), volunteers, visitors, and vendors. Note: Effective immediately, The Point building is closed for all activities until further notice.

We understand that connecting with loved ones is incredibly important, and there are a variety of other ways you might consider connecting with them. These may include telephone, email, text, or through Skype or Facebook. Please let us know if we can help facilitate this type of communication.

CC Young has already been following the recommendations of the CDC on prevention steps, including following strict handwashing procedures, and when necessary, wearing personal protective gear when interacting with residents who are sick. We also are following CDC recommendations as they are updated. In addition, our community is in contact with the local and state health department and are following their guidance.

Should you have any questions, please feel free to contact us via your building's administrator.

For additional information, please visit the CDC's coronavirus disease information page at <https://www.cdc.gov/coronavirus/2019-ncov/>

As a reminder, we will send another communication soon with further details on our preventive protocol. Thank you for your continued support and for being a valuable member of our CCY family.

With gratitude,

Russell Crews
President and CEO